## STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION

| Dennis and Pamela Zweifel      | )<br>)<br>)         |
|--------------------------------|---------------------|
| <b>v</b> .                     | )<br>Docket 04-0627 |
| Comcast Phone of Illinois, LLC | ) Docket 04-0027    |

## LATE FILED EXHIBIT OF COMCAST PHONE OF ILLINOIS, LLC

Pursuant to 83 Illinois Administrative Code Section 200.640, Comcast Phone of Illinois, LLC ("Comcast") hereby files this Late Filed Exhibit in Docket 04-0627. This Exhibit and Attachment 1 to this Exhibit demonstrate that the invoices issued by Comcast to Complainant, Mr. Zweifel, have been, and remain accurate during the period of Mr. Zweifel's service with Comcast.

The promotion that was in effect at the time Mr. Zweifel initiated service states:

2-Months Free Offer provides a new telephony customer with a free install, 2-months free service (1<sup>st</sup> & 4<sup>th</sup> months of monthly recurring charge), free voicemail activation and free month (1<sup>st</sup> month) of voicemail. The customer does not have to take voicemail. The customer must select Comeast for both local and long distance (by-the-minute, block-of-time or Any Distance Plan). This offer can be used by all sales channels.

The service that Mr. Zweifel has received and continues to receive corresponds to the above promotional offer.

Attachment 1 to this Exhibit is a spreadsheet that contains Comcast's billings to Mr. Zweifel during the months of April through August of 2004.<sup>2</sup> The amounts in the spreadsheet correspond to the amounts taken from Comcast's billings to Mr. Zweifel. Pursuant to the promotion, Mr. Zweifel received the first (April 2004) and fourth (July

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See Exhibit 1 to Comcast's Answer to Mr. Zweifel's Complaint.

<sup>&</sup>lt;sup>2</sup> Comeast chose to provide billing examples for April through August because those were the months where Mr. Zweifel's billing fluctuated due to the promotional savings in the first and fourth months. The remaining months of Mr. Zweifel's service were also billed accurately by Comeast.

2004) months of monthly recurring charges free and the first (April 2004) month of voicemail free. Thus, Attachment 1 shows charges during April 2004 and July 2004 of \$0.00 for Basic Service (for both primary and secondary lines), Value Pack, and Comcast Any Distance Plan. Additionally, pursuant to the promotion, there was no charge for Voicemail during April 2004 (there was a \$4.95 charge for Voicemail during July 2004 and the other months not affected by the promotional offering). Attachment 1 shows that Mr. Zweifel was charged line charges, inside wire maintenance, applicable taxes and surcharges during all months of service.

The billings for May 2004, June 2004 and August 2004 (the months on the Attachment that were not affected by the promotional offer) show the correct charges for Basic Service (\$14.00 primary line, \$7.00 secondary line), Value Pack (\$9.00), Voicemail (\$4.95) and Comcast Any Distance Plan (\$25.95).

Respectfully submitted,

Michard Wolfe

COUNTY OF Name
STATE OF Michigan

### Verification

I, Richard Wolfe, being first duly sworn, depose and state that I am Director of Regulatory Affairs – Telephony for Comcast Phone of Illinois, LLC and that I have read the foregoing Late Filed Exhibit and Attachment 1 thereto and know the contents thereof and statements therein contained are true to the best of my knowledge, information and belief.

Richard Wolfe

State of \_\_\_\_\_\_\_

On this day of April 2015

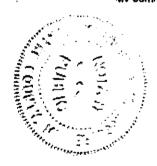
before me personally appeared

to me known to be the person who executed the foregoing instrument, and acknowledged that he executed the same as his free act and person

SEAL (signed)

KIMBERLEY M. MCGLIFAL

Notary Public, Wayne County, 5 II My Commission Expires 18/18/2005



### Apr-04

# Late Filed Exhibit - Attachment 1

| Basic Service (Primary Line) Line Charge (April) (Primary Line) Value Pack (April) Inside Wire Maintenance (April) Voice Mail Jack Charges (later credited)  | 0.00<br>4.99<br>0.00<br>1.00<br>0.00<br>30.00                |
|--|--|
| Basic Service (Secondary Line)<br>Line Charge (April) (Secondary Line)<br>Inside Wire Maintenance (April)  | 0.00<br>4.99<br>1.00   |
| Line Charge (March) (Primary Line) Line Charge (March) (Secondary Line) Inside Wire Maintenance (March) (per line) Value Pack (March) Voice Mail Comcast Any Distance Plan   | 3.33<br>3.33<br>0.67 x 2<br>0.00<br>0.00<br>0.00             |
| Universal Connectivity Charge (per line) Federal Excise Tax State Telecom Excise Tax State Gross Receipts Tax Illinois PUC Surcharge IL Telcom Relay SVC and EQUIPMENT County 911 Surcharge Municipal Telecommunications Tax | 1.45<br>0.50<br>3.49<br>0.15<br>0.03<br>0.32<br>2.00<br>0.50 |

### May-04

| Basic Service (Primary Line) Line Charge (Primary Line) Value Pack Inside Wire Maintenance Voice Mail | 14.00<br>4.99<br>9.00<br>1.00<br>4.95 |
|---|---------------------------------------|
| Basic Service (Secondary Line) Line Charge (Secondary Line) Inside Wire Maintenance                   | 7.00<br>4.99<br>1.00                  |
| Comcast Any Distance Plan   | 25.95                                 |
| Comcast Digital   |                                       |
| universal connectivity charge   | 0.87                                  |
| federal excise tax  | 1.2                                   |
| state telecom excise tax  | 2.94                                  |
| state universal service fund  | 0.08                                  |
| state gross receipts tax  | 0.16                                  |
| IL PUC surcharge  | 0.04                                  |
| IL telcom relay svc and equip   | 0.16                                  |
| county 911 surcharge  | 1                                     |
| municipal telecom tax   | 0.42                                  |
| Comcast Digital Long Distance   |                                       |
| universal connectivity charge   | 1.13                                  |
| federal excise tax  | 0.78                                  |
| stte telecom excise tax   | 1.82                                  |
| state universal service fund  | 0.03                                  |
| state gross receipts tax  | 0.13                                  |
| IL PUC surcharge  | 0.01                                  |
| municipal telecom tax   | 0.26                                  |
| Total (May 2004)  | \$83.91                               |
| outstanding amount  | \$58.42                               |
| Billed amount   | \$142.33                              |

#### Jun-04

| Basic Service (Primary Line) Line Charge (Primary Line) Value Pack Inside Wire Maintenance Voice Mail   | 14.00<br>4.99<br>9.00<br>1.00<br>4.95                                |
|---|--|
| Basic Service (Secondary Line) Line Charge (Secondary Line) Inside Wire Maintenance   | 7.00<br>4.99<br>1.00   |
| Jack Credit Jack Credit Comcast Any Distance Plan Late Payment Charge   | -15.00<br>-15.00<br>25.95<br>0.43                                    |
| Comcast Digital   |  |
| universal connectivity charge federal excise tax state telecom excise tax state universal service fund state gross receipts tax IL PUC surcharge IL telcom relay svc and equip county 911 surcharge municipal telecom tax | 1.13<br>1.20<br>2.94<br>0.08<br>0.16<br>0.04<br>0.14<br>1.00<br>0.42 |
| Comcast Digital LD  |  |
| universal connectivity charge federal excise tax stte telecom excise tax state universal service fund state gross receipts tax IL PUC surcharge municipal telecom tax   | 0.87<br>0.78<br>1.82<br>0.03<br>0.13<br>0.01<br>0.26                 |
| Total (June 2004) outstanding amount Billed Amount  | <b>\$54.32</b><br>\$142.33<br>\$196.65                               |

## Jul-04

| Basic Service (Primary Line) Line Charge (Primary Line) Value Pack Inside Wire Maintenance Voice Mail  Basic Service (Secondary Line) Line Charge (Secondary Line) Inside Wire Maintenance  Long Distance Directory Assistance Calls | 0.00<br>4.99<br>0.00<br>1.00<br>4.95<br>0.00<br>4.99<br>1.00         |
|--|--|
| Comcast Any Distance Plan Late Payment Charge International Direct Dial Call   | 0.00<br>1.68<br>6.56   |
| Comcast Digital  |  |
| universal connectivity charge federal excise tax state telecom excise tax state universal service fund state gross receipts tax IL PUC surcharge IL telcom relay svc and equip county 911 surcharge municipal telecom tax            | 0.58<br>0.34<br>0.93<br>0.01<br>0.01<br>0.01<br>0.14<br>1.00<br>0.66 |
| Comcast Digital LD   |  |
| universal connectivity charge<br>federal excise tax<br>state telecom excise tax<br>state gross receipts tax<br>municipal telecom tax   | 0.89<br>0.2<br>0.46<br>0.03<br>0.33                                  |
| <b>Total (July 2004)</b><br>outstanding amount<br>Billed Amount  | <b>\$32.01</b><br>\$196.65<br><b>\$</b> 228.66                       |

## Aug-04

| Basic Service (Primary Line) Line Charge (Primary Line) Value Pack Inside Wire Maintenance Voice Mail   | 14.00<br>4.99<br>9.00<br>1.00<br>4.95                                |
|---|--|
| Basic Service (Secondary Line) Line Charge (Secondary Line) Inside Wire Maintenance   | 7.00<br>4.99<br>1.00   |
| Account Credit  | -55.90   |
| Comcast Any Distance Plan<br>Late Payment Charge  | 25.95<br>0.42  |
| Comcast Digital   |  |
| universal connectivity charge federal excise tax state telecom excise tax state universal service fund state gross receipts tax IL PUC surcharge IL telcom relay svc and equip county 911 surcharge municipal telecom tax | 1.15<br>1.20<br>2.94<br>0.08<br>0.16<br>0.04<br>0.14<br>1.00<br>2.10 |
| Comcast Digital LD  |  |
| universal connectivity charge federal excise tax stte telecom excise tax state universal service fund state gross receipts tax IL PUC surcharge municipal telecom tax   | 0.89<br>0.78<br>1.82<br>0.03<br>0.13<br>0.01<br>1.30                 |
| Total (August 2004)   | \$31.17  |
| account credit outstanding balance Billed Amount  | -\$0.42<br>\$55.90<br>\$86.65  |